



Dear **WALDEN WOODS LIMITED (wwi) & WALDEN WOODS NORTH (wwt)** Residents:

As States and municipalities begin to lift restrictions related to the COVID-19 crisis, we are preparing to re-open additional amenities in our community. Our primary focus throughout this process is the health and well-being of our residents and team members. We have made updates to Phase 2 effective October 6, 2020 as detailed below.

### **Phase Two: Restricted Operations with Updates:**

This phase will be focused on reopening our amenities; however, restrictions and/or operational modifications may still apply. **NO GUESTS AT ANY of OUR AMENITIES at this time. This includes: pools, clubhouses, billiards rooms, gazebo, card rooms, libraries, and fitness center.** All persons visiting an enclosed building are **required to wear a face mask**. All persons are to practice social distancing and encouraged to wash hands frequently or use hand sanitizer. Facilities are being used with the risk that the user may contract COVID-19, and that Sun Communities assumes no liability if the user contracts COVID-19 as a result of the use of said facilities. Senior Citizens and individuals with significant underlying medical conditions are strongly encouraged to avoid crowds and take measures to limit the risk of exposure to Covid-19. You will also notice social distancing signage, sanitizer dispensers and enhanced cleaning protocols throughout the community.

- **Clubhouse dining hall** – 50% occupancy with a return to normal hours of operation. Occupancy restrictions may vary by room. All facilities will continue to be resident only during this time. Face coverings are required while visiting an enclosed building.
- **Events** - Planned resident major events over 75 people must submit a proposal to the community manager for approval and included:
  - Social distancing plan
  - Sanitization plan (before and after the event)
  - Mask usage plan
  - Event size (must match social distancing plan)
  - Food service plan
  - Date & Time
- **Events with Food** – Must to be a catered by a professional, food truck, or certified food handling company. No pot lucks or self-serve event can occur or be offered.
- **Community Kitchens** – Open with restrictions. Social distancing must be practiced. Face masks are required. Regular and frequent hand washing is encouraged.
  - There are to be no shared dishes, drinking glasses, cups, eating utensils.
  - Non-disposable food service items used should be handled with gloves and washed with dish soap and hot water or in a dishwasher.
  - Use gloves when removing garbage bags and disposal of trash.
- **Libraries**- open with limited occupancy
- **Fitness**- open with limited occupancy
- **Billiards**- open with limited occupancy

*Please know the above is subject to change in accordance with State and local guidelines.*



SUN COMMUNITIES, INC.®

## Health & Safety Protocols

We take standards for hygiene and cleanliness very seriously and are taking additional steps to ensure the safety of our residents and team members.

- For the safety of our residents and team members, if you are feeling ill or have an elevated temperature please stay home.
- There will be **ongoing training** for team members as well as Real-time monitoring of information related to COVID-19.
- Enhanced **cleaning and sanitization protocols** have been established with defined cycles and procedures for common areas, high-touch surfaces, vacation rentals, cottages, and cabins.
- Team members will be highly encouraged to wear facemasks when interacting with residents and required when mandated by state or local authorities.
- Informational regarding recommended **handwashing procedures** will be posted in restrooms, breakrooms, offices, and common areas to increase awareness of simple prevention methods.
- **EPA-registered disinfectant products** have been distributed to all locations.
- Facilities are being used with the risk that the user may contract COVID-19, and that Sun Communities assumes no liability if the user contracts COVID-19 as a result of the use of said facilities.

Thank you for your continued patience, compassion and understanding throughout this process. We look forward to seeing you and your family throughout the community. Please call the office directly at **(352) 382-5704** or email us at [WaldenWoods1@suncommunities.com](mailto:WaldenWoods1@suncommunities.com) with any questions or concerns.

Sincerely,

**Joan Allyn, Community Manger**

**Walden Woods Limited and Walden Woods North**